

Reservations at Crittenden Restaurant

Terms & Conditions

Join us for relaxed, seasonal dining overlooking the lake and vines, with Crittenden wines at the heart of the experience. Please read the following information before making your reservation.

Opening Hours

Crittenden Restaurant

Winter: 1 April–31 October

- Lunch: Friday–Tuesday from 12pm; kitchen closes at 3pm
- Dinner: Friday and Saturday from 6pm

Summer: 1 November–31 March

- Lunch: Daily from 12pm; kitchen closes at 3pm
- Dinner: Friday and Saturday from 6pm

The Restaurant may occasionally close for private functions, and opening hours are subject to change.

The Terrace: Walk-ins Only

Winter: 1 April–31 October

- Lunch: Friday–Tuesday from 12pm; kitchen closes at 3pm

Summer: 1 November–31 March

- Lunch: Daily from 12pm; kitchen closing times may vary

Throughout January and on summer weekends, food is served from the Terrace Food Truck. At other times, the Terrace offers a separate menu prepared by the Restaurant kitchen. Orders are placed at your table using a QR code.

Restaurant reservations cannot be transferred to the Terrace. Guests who choose to move to the Terrace may be treated as cancelling their Restaurant reservation, and cancellation charges may apply.

Reserving a Table

Restaurant reservations can be made online up to six months in advance for:

- Up to 16 guests for indoor dining
- Up to 8 guests on the deck

For groups of 17 or more, please contact events@crittendenwines.com.au. Separate Event Booking Terms and Conditions apply.

Credit card details are required to secure your reservation. Your card will only be charged if the cancellation policy below is breached.

Tables are reserved for:

- **Two hours** for groups of 1–7
- **Two and a half hours** for groups of 8–16

We will hold your table for 15 minutes after your reservation time. Please contact us if you are running late. If we do not hear from you, we may release your table and treat the booking as a cancellation. For the comfort of other diners, guests should take their seats as they arrive.

Dining Options

Our **Seasonal Shared Menu is \$110 per person** and is designed for the whole table to enjoy together. It is required for Restaurant groups of eight or more. Groups of seven or fewer may choose between the Seasonal Shared Menu and the à la carte menu.

Sample menus are available at www.crittendenwines.com.au. As we cook with the seasons, menu items and prices are subject to change.

The Terrace offers its own menu, with no set-menu requirement for groups. Restaurant menus are not available on the Terrace.

Dining with Children

Families are very welcome. Children must be included in the total number of guests when booking.

Children under 13 may dine from our **Little Critters Menu for \$25**. Please advise us of the number and ages of children when booking. Children not identified in advance may be charged the applicable adult menu price.

Highchairs are available on request, subject to availability.

Dietary Requirements and Allergies

Please advise us of any dietary requirements or allergies when booking, or at least 72 hours before your reservation. Requests made on arrival may not be accommodated. Where last-minute changes are possible, an additional charge may apply in line with menu pricing.

While our team takes care when handling allergens, our kitchen works with a wide range of ingredients and cannot guarantee completely allergen-free meals. Menus do not list every ingredient, so guests with allergies must advise us before dining.

Changes and Cancellations

We understand that plans can change and appreciate as much notice as possible.

Groups of 1-7

At least **24 hours' notice** is required to cancel a reservation or amend guest numbers. Cancellations, no-shows or reductions made within 24 hours of the reservation will incur a charge of **\$25 per affected guest**.

Groups of 8-16

At least **72 hours' notice** is required to cancel a reservation or amend guest numbers. Cancellations, no-shows or reductions made within 72 hours of the reservation will incur a charge of **\$50 per affected guest**.

Children are included when determining group size and calculating cancellation charges. Separate Event Booking Terms and Conditions apply to groups of 17 or more.

Surcharges

The following service surcharges apply:

- **Saturday:** 5%
- **Sunday:** 10%
- **Public holidays:** 18%

For dining dates up to and including **30 September 2026**, card-processing surcharges of **1.6% for Visa and Mastercard** and **2.75% for American Express** also apply. Card-processing fees are charged separately from any applicable service surcharge.

Gift Vouchers

Crittenden Gift Vouchers may be redeemed when paying your bill. Please present the original voucher or voucher code upon your arrival.

Crittenden Restaurant is a new and independently operated business and cannot accept vouchers issued by the previous tenant, Stillwater at Crittenden.

Acceptance of Booking Terms

By making a reservation at Crittenden Restaurant - whether online, by phone, by email or in person - you confirm that you have read and agree to these Booking Terms and the applicable cancellation policy.

We look forward to welcoming you.